

Privacy and Cookie Statement of NimbleNova

February 27, 2024

Your privacy is of great importance to NimbleNova. We adhere to the relevant privacy laws and regulations, including the General Data Protection Regulation (hereinafter: GDPR). This means that we:

- Clearly define our purposes before processing your personal data, as outlined in this privacy statement;
- Store as little personal data as possible and only the data that is necessary for our purposes;
- Explicitly ask for your consent to process your personal data, if consent is required;
- Take the necessary security measures to protect your personal data. We also impose these obligations on parties that process personal data for us;
- Respect your rights, such as the right to access, correct, or delete your personal data processed by us.

Your data is safe with us, and we will always use this data responsibly. In this privacy statement, we explain what we do with the information we learn about you through the NimbleNova website.

If you have any questions or want to know exactly what data we hold about you, please contact NimbleNova.

Sending newsletters

We have a newsletter, and you will be added to the subscriber list only with your consent. The newsletter includes news, tips, and information about our products and services. For this purpose, we use your:

- Name and address information;
- Email address.

We do this based on your consent. We will keep this information until you cancel the subscription.

The newsletter is sent only when we have something of added value to share with you. This will be approximately once every quarter or half-year. The content of the newsletter includes, among other things:

- New products and/or services;
- Customer stories;
- Updates regarding the product/service and the company.

You can cancel the newsletter subscription at any time. Every newsletter contains an unsubscribe link.

Contact form

With the contact form, you can ask us questions or make requests. For this purpose, we use your:

- Name and address information;
- Phone number;
- Email address;
- Company name.

We keep this information until we are sure you are satisfied with our response and for six months thereafter. This way, we can easily retrieve the information for any follow-up questions. It also allows us to train our customer service to improve further.

Statistics and profiling

We keep statistics on the use of our website. With these statistics, we improve our website to, for example, only show relevant information. We may combine your personal data to learn more about you. Of course, we will respect your privacy at all times. If you do not wish this, you can always notify us. For this purpose, we use your:

- Name and address information;
- Gender;
- Company name;
- IP address.

We do this based on your consent. We keep this information for one year.

Advertising

We would like to send you advertising about offers and new products or services. We do this:

- By email;
- Through social media.

You can object to this advertising at any time. Every email contains an unsubscribe link. You can block us or use the unsubscribe option.

Location data

Sometimes, it is necessary for our website, NimbleNova, to determine your location. We will ask for your permission separately, and only if you grant it, will we receive this information.

For this service, we use the navigation and location software on your phone, tablet, or computer. We do not have control over what the creators of this software (such as Google or Apple) do with it. Therefore, always read their privacy statements as well.

Disclosure to other companies or institutions

With the exception of the parties necessary to provide the services mentioned above, we do not under any circumstances disclose your personal data to other companies or institutions, except when legally required to do so (for example, if the police demand it in the case of a suspected crime).

Statistics

We keep statistics on the use of our website.

Our website includes social media buttons. The administrators of these services collect your personal data through these buttons.

Cookies

Our website uses cookies. Cookies are small files in which we can store information so you don't have to fill it in again. But we can also see that you visit us again.

You can disable the placement of cookies through your browser, but some aspects of our website may not function properly anymore.

We have made agreements with other companies that place cookies about the use of the cookies. However, we do not have full control over what they do with the cookies themselves. Therefore, please also read their privacy statements.

Google Analytics

We use Google Analytics to track how visitors use our website. We have entered into a processor agreement with Google. This agreement contains strict arrangements about what they are allowed to track. We anonymize the IP addresses with Google Analytics 4.

Security

The security of personal data is of great importance to us. We ensure that your data is well protected with us. We continuously adapt our security measures and pay close attention to potential vulnerabilities.

Changes to this privacy statement

When our website changes, we must, of course, amend the privacy statement accordingly. Therefore, always pay attention to the date mentioned above and check regularly for new versions. We will do our best to communicate any changes to you.

Your rights

If you have questions or want to know what personal data we hold about you, you can always contact us. See the contact details below.

You have the following rights:

- To receive an explanation of what personal data we have and how we use it;
- To access the specific personal data we hold about you;
- To have errors corrected;
- To have outdated personal data deleted;

- To have your personal data transferred to another party;
- To withdraw consent;
- To restrict a certain processing;
- To object to a certain use.

Please ensure that you clearly identify yourself so that we are certain we do not modify or delete the wrong person's data.

We will generally fulfill your request within one month. However, this period may be extended for reasons related to the specific rights of the data subjects or the complexity of the request. If we extend this period, we will inform you in a timely manner.

Filing a complaint

If you want to file a complaint about the use of your personal data, you can send an email to info@nimblenova.com. We handle every complaint internally and will communicate further with you about it.

If you believe that we are not assisting you properly, you have the right to file a complaint with the supervisory authority. This authority is called the Personal Data Authority.

Contact information

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Chamber of Commerce number: 85778478